

Strategic Planning - Student Services
Meeting #2
9-3-15

2:03 – Call to Order (everyone in attendance)

Chief Josh McMillan came to discuss campus safety

It is Public Safety

Can only speak to three years he has been here (2012)

Security call stations

(1.2 million dollars on improvements – 27 on campus; to add 2 more)

Camera on top and camera on faceplate; button directly connects to 911

On arrival = 13 members on staff, now 18

(Much lower than any other universities in Arkansas)

2 officers are full time investigators – tremendous turnaround (about 2-4 days)

Now up to 4 fleted cars as well as bike control

Night time transportations of students/faculty

Student employees – 2 a night every night (7-12 a week by golf carts)

Night time surveillance of academic buildings

Over 300 cameras on campus

Blackboard system – Blackboard Connect

Approved for new building – awaiting approval from legislature

*Looking to renovate/expand/progress/upgrade within next two years

4 officers in busy period from 9 to midnight every night

Assist RPD

RPD, PSO, ASP

As long as not preoccupied with situation on campus

22

Now have Emergency Management individual

CEON system – 8 individuals that can authorize any notices

Emergency and Outreach

11-12 minutes to respond and reach out to all individuals on list = SLOW

More than double even triple to time of better systems!

Only about 50% of students, faculty, staff, etc. signed up for it

ATU e-mails automatically forcefully receive emails

Alertis? Alertus? Systems

Looking at creating an app to download to assist with emergency and outreach
with general area pinging of cell phone

Smart 911 app for smart phones

Ethical debate pertaining to forcing students to sign up for CEON

Considering adding voice speakers in general densely populated around campus

*Wants and Needs of Public Safety:

Communication Center for the university
to allocate responders and resources

Do not have quite the amount of resources the department/university needs

Don't use radio/dispatch – Need it!

Pay is minimal compared to outside agencies and first year employees

A new facility should fix majority of minor day-to-day situations

Not in compliance with a lot of issues

Really a space issue!

Training coming along

Problem with retention of officers

Time and professional development is key

Public Safety Cadets – CERT

Improvements and Must haves:

*Education

*Facilities

*Retention

*Training

Facilities with communication/command center within

Table Public Safety issues and any questions

Understaffed, underpaid

Individuals wear multiple hats

Lack of communication across departments/offices around campus

Don't keep issues in house, share with other departments/offices

Get familiar

Communication with career center being missed opportunities

Retention of students and employees throughout the university

Another area to be addressed:

*Stackable degrees and stackable certificates

3:20 Meeting adjourned

Total Minutes: 1 hour, 17 minutes (77 minutes)