Strategic Planning – Student Services
Meeting 9
11-5-15

2:04 – Call to Order (Pederson, Wright absent)
    Tammy via Conference Call

- Initiative #1 and #7 – Pennington and Giroir
  - Improving college readiness of incoming students
  - Increasing retention rates and persistence to graduation of current students
  - *Chart or Table as Appendix
    - Rates of remediation, retention, graduation
  - College readiness sets the tone for the remainder of initiatives
  - College Readiness → College Academic Readiness
  - List of proposed solutions
    - Provided via typed and printed handout
  - What is the ideal Student Success Center??
  - Must explain why students are leaving
  - Adding to the culture of student success
  - *Training program
    - For entry-level faculty/staff to senior faculty/staff
  - Have to construct the concept
    - Not worry about who/how it is staffed and provided
    - Just need to bring to mind problems needing change
  - Add more detail to the "conditional admission status" solution
    - Potential requirements spelled out
  - No more vague explanations for withdrawing
    - Need to know precise reasons
    - Exit interviews – is the problem fixable?
      - Subduing mental withdrawal
      - Early Warning system
  - Add in "Leave of Absence" opportunity
  - Teach appropriate measures to take when HAVING to leave
  - Academic Recovery Program
    - Remediation
    - Exit interviews
    - Early Warning system
    - Leave of Absence
    - Suspension
  - Students that withdraw
    - Follow up and try to recruit back
      - Phone call, letter, etc. following semester
    - Not conduct suspension students
    - Financial counseling??
      - Part of student success or part of financial aid??
      - Email this to chair of financial working group

- Make it its own bullet
  - Move mandatory graduation exit survey to Brandon's initiative
    - Career placement data
  - Remove the solution pertaining to number of registered course hours
    - Not part of an initiative for strategic planning
    - More housekeeping issue
      - Just make a phone call
  - Combine solutions pertaining to:
    - Graduating students faster
      - Redesigning remedial courses
      - MOOCS
    - Create program to collaborate with AR high schools
      - Assist with college readiness
      - Create relationship between students and ATU
  - Career Center solution:
    - Add to the Ozark Campus - stackable degrees initiative?

- Look at Brandon's, Aubrey's, and Julie's initiatives prior to next meeting
- Correspond via email

3:43 - Meeting adjourned

Total Minutes: 1 hour, 39minutes (99 minutes)