

Strategic Planning – Student Services  
Meeting #5  
9-24-15

2:03 – Call to Order (all in attendance)

Kristy Davis – Student Wellness

Disability Services (Doc Bryan)

Health & Wellness and Counseling (Dean)

All will be housed in Doc Bryan in renovations

(currently Student Accounts and Financial Aid suites)

Needs:

Staff

1 counselor per 1,500 students

More nurse practitioners

More RNs

More Counselors

More testers

Health Outreach and Promotion staff

Funding for interpreters/transcription services

Space for additional testing

\*Staff is about half of other Arkansas universities

More equipment (x-ray facility)

Start minor procedures: wart/mole removal, stitches, etc.

Outreach to online students

Training

Case management

See students more readily

Counseling is limited to just 10 sessions

\*Substance abuse counseling

‘Ask a nurse’ program

Since 2012: 150% increase in students seeking health care assistance

238% increase in students seeking counselors

#1 need for Student Wellness Center is Staff

Dr. Beth Giroir

Finish addressing demographics from previous meeting

Where do we stand compared to other campuses?

Handouts passed around

We have a good start but we need to fully get behind it and apply it

What about commuter students, online students, non-traditional students?

Staff for parent/guardians/family affairs

\*Number of Students who are parents??

Come up with a way to get an accurate count on these

## Mike Murders

Coming from the Ozark Campus perspective  
Even more under-staffed/under-resourced than the main campus  
Services are inadequate, a lot due to the previous statement  
Two years and they are gone... retention is really not an ability  
Important tools to help assist student success  
\*Leave of Absence  
    Conduct a system to handle this  
    Maybe a committee or an office to handle this??  
\*Academic Recovery Program  
\*Withdrawal Survey  
New programs to develop:  
    Learning communities

## Brandon Wright

First year experience program/office  
    Progresses and flows over into second year, third year experience  
Center for community engagement  
Learning Communities once again  
\*Who are we as an institution?!  
    We struggle with our own identity  
    Multiple mascots, ambassadors, mottos, brandings, etc.  
Doing a lot, but need to put the pieces together and coordinate  
Have to connect current students with alumni  
    Alumni are responsible for employing many of our students  
We have to reassure our students that it is certainly "worth it"!

## Student Success Dashboard on Blackboard

### Aubrey Holt and Rockie Pederson

Rockie Pederson

    Public Safety

    Athletics

        Move away from high school style

        Keep academics separate from athletics

Aubrey Holt

    Food

        Negative feedback about the adjusting of meal plans this year

        Areas for dining are for understaffed, thus being understocked

\*Need more staff

\*Need more room

\*Need more funding

Dr. Mikles discusses rough draft for a white paper

- \*\*Add students with disabilities

- \*\*Add commuter students

- \*\*Add online students

- \*\*Add graduate students

- \*\*Add non-trad students

4:06 - Meeting adjourned

Total Meeting Minutes: 2 hours, 3 minutes (123 minutes)