

General Technology Committee Note (WebEx Space and Email 1/11/21 – kdw)

With all the late 2020 events, we didn't end up with a meeting; for that, I apologize.

Welcome to 2021!

We will be scheduling a meeting for early February to discuss directions for 21/22.

The Executive Council approved the proposal to change the delivery of Banner from on Premise Hardware to the Ellucian Cloud effective December 31, 2020. This move will save the University approximately 85K per year over five years and dramatically improve our ERP disaster recovery posture moving forward. It will also align our Banner Applications with what we use.

The project start is scheduled for February 1, 2021, and will take approximately 9 - 12 months for full transfer into the cloud environment.

We will review the details at our next meeting.

21/22 budgeting, as you know, is still an ongoing discussion, and committees have been formed to review and comment on the University budgets. The Technology Budgets will continue to be in review as these are completed, and Budget Advisory, the Executive Council, the President, and the University Board review the 5-year plan that comes from these discussions.

Our contract with Windstream Phone Services is effectively up December 2020, and the system is at the end of life. They agree to support the system until December 2021, and we must be off that system by then. We will need to move rapidly this year to move the last 300 phones over to VOIP and to identify a solution for the 5 lines per building and the 50+ emergency phones to either move to VOIP as well or alternative analog phone service for those lines.

We have been making progress on the Fiber replacement across the University (Russellville) to create a redundant fiber loop around the campus and thus remove risks of having buildings providing in-out for connectivity and causing rerouting of connectivity due to building changes.

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There are many things to think about going into Fall 2021 and what we need to during the summer to meet up with Faculty, Staff, and Student expectations. How do we continue the good things we have accomplished, add to them and open new opportunities?

Again, welcome to 2021 and the opportunities it should bring.

Ken