

STUDENT EVALUATION OF INTERNSHIP SITE

In order to continually improve the Arkansas Tech University – Ozark Campus Internship Program and to provide valuable information for future Interns, please take a few minutes to complete this evaluation. This information is confidential and will not be shared with your Internship Site.

PART I. INTERN INFORMATION		
<i>Program</i>	<i>Instructor</i>	<i>Date</i>
Human Services		Spring 2018 – Spring 2022
<i>Intern's Name</i>		<i>Semester/Year of Internship</i>
Cumulative of 29 students		
<i>Internship Site</i>		<i>Internship Supervisor</i>

Please use the following scale to rate the Internship Site in each of the criteria below:

5 = Excellent – Consistently exceeds expectations

2 = Poor- Rarely meets expectations

4 = Good – Meets expectations

1 = N/A – Not applicable to this Internship experience

3 = Average – Sometimes meets expectations

PART II. RATING						
Please rate the following aspects of your Internship placement based on the scale above.	5	4	3	2	1	n/a
RATE EACH ITEM BELOW THAT BEST REPRESENTS THE INTERNSHIP.						
Work experience relates to my area of study.	24	4	1			
This experience gave me a realistic preview of my field of interest.	26	2	1			
There was adequate employer supervision.	26	2	1			
My supervisor was helpful and supportive.	29					
I had a good working relationship with my co-workers.	23	4		1		1
Opportunities were provided to use my training.	20	7	1	1		
I was able to assume additional responsibility as my experience increased.	24	4	1			
Feedback on my progress and abilities was provided to me.	19	7	3			
There was a good mix between routine tasks and work assignments with greater learning potential.	18	9	2			
Opportunities for training and development were provided.	21	6	2			
Orientation to the organization was provided.	17	8	3	1		
Efforts were made to make it a learning experience for me.	22	4	2			1
The work I performed fulfilled my expectations.	22	6	1			
I was treated on the same level as the other employees.	20	6	3			
The work I performed was challenging and stimulating.	18	8	3			
There was enough work to keep me busy.	20	3	5	1		
I felt I was productive for the department.	21	5	2	1		
THROUGH THIS INTERNSHIP I HAD THE OPPORTUNITY TO USE AND DEVELOP MY:						
Interpersonal/human relations skills	23	2	2			
Oral communication/presentation skills	24	3	2			
Creativity	17	5	5	2		
Problem solving abilities	21	3	5			

PART II. RATING						
Please rate the following aspects of your Internship placement based on the scale above.	5	4	3	2	1	n/a
Critical thinking skills	21	4	4			
Writing skills	18	6	3	1		1
MY INTERNSHIP EXPERIENCE ...						
This Internship has confirmed my interest in a career in this line of work.	21	6	2			
This Internship has convinced me to pursue a different career path.			3	3	6	19
This Internship has given me a better understanding of the concepts, theories, and skills in my course of study.	24	3	2			
OVERALL INTERNSHIP EXPERIENCE						
I feel I am better prepared to enter the world of work after this experience.	18	6	5			
I would work for this supervisor again.	19	9	1			
I would work for this organization again.	24	4	1			

What prior courses or skills were needed to be successful in this Internship?

I feel like I used a lot of what I learned in Case Management.
 Listening, organization, being on time.
 Communication skills, always be prepared for anything.
 I think it was a lot of my life experiences.
 None – just be open and willing to work with victims because they have experienced.
 Case management – this class was very helpful with my internship! Understanding the importance of confidentiality, computer skills, understanding for the parts of client charts. All of the Human Services courses were needed.
 Critical thinking, problem solving, writing skills and listening skills.
 Knowing how to pick up the phone call, communication with people.

What were the benefit/advantages to interning at this Site?

I got a feel for something I had no interest in, but now am considering it for future work.
 I felt like I got a great one on one experience with the case manager.
 The told me I could apply once I graduate. Lets you be hands on. They actually made you feel part of the team.
 I learned to utilize everything in my toolbox.
 Because of COVID I wasn't able to work with anyone but I was able to write blogs, research, plan events, and be an advocate for New Hope Youth.
 Wonderful, sweet, genuine employees and staff. Daycare on site. Clean facility and extremely safe (it is gated).
 I don't think I was fully prepared to handle my emotions before I started. Some hotline calls are sad.
 I would recommend it for someone wanting to work with developmental disabilities because you get that experience as well as all the paperwork and filing.
 Excellent learning experience. You are included and not looked down on.
 Benefit – I sited the actual field I want to join/advantage – It was 5 minutes from home.

How could your Internship have been more valuable or meaningful to you?

If I could have been at the Child Advocacy Center.
 I wish I could have got a little more hands on experience but that would be it.
 Not such a long drive.
 If I were to be able to work with the victims.
 I would have liked to have taken a hotline all on my own, but you can't predict when the phone will ring. I would have also liked to have been present for a rape kit.
 Being able to do more. I did a couple psychosocials, inquiries, helped with treatment team, norming meetings.
 It was already meaningful and valuable in all aspects.

Provide suggestions for future Interns who select this Site.

Maybe go as an intern and not for employee so you can get a feel for other departments.
 Be prepared for anything and everything. Each day is always different.
 Be ready for anything when dealing with mentally ill patients. You never know what their next move will be. Everyday is different.
 Be a male and want to work with addicts.
 Just realize that these are good people who have been through a lot. Just be there for them to listen and become an advocate for them.
 Amazing facility if you want to get into case management or shelter work.
 Best place to be. Everyone is amazing and they really include you as one of them. Be prepared to actually have hands on.

Student's signature