**ALABAMA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.ache.alabama.gov/>

**ALASKA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://acpe.alaska.gov/>

**ARIZONA**

Current YES State

-Member of SARA

State Agency’s Page:

<https://ppse.az.gov/>

**CALIFORNIA**

Current YES State

State Agency’s Page:

<http://www.bppe.ca.gov/>

**COLORADO**

Current YES State

-Member of SARA

State Agency’s Page:

<http://highered.colorado.gov/>

See State Restrictions on policy page

No physical presence triggers

See State Restrictions on policy page

No physical presence triggers

See State Restrictions on policy page

To file a complaint:

<http://www.ache.alabama.gov/Content/Departments/NRI/federal-reg.pdf>

To request a complaint form please send an email to: [EED.ACPEIA@alaska.gov](mailto:EED.ACPEIA@alaska.gov)

To file a complaint:

<https://ppse.az.gov/complaint>

To file a complaint: <http://www.bppe.ca.gov/enforcement/complaint.shtml>

To file a complaint: <http://highered.colorado.gov/Academics/Complaints/default.html>

**CONNECTICUT**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.ctohe.org/>

**DELAWARE**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.doe.k12.de.us/>

**DISTRICT OF COLUMBIA**

Current YES District

-Member of SARA

District Agency’s Page:

<http://osse.dc.gov/service/education-licensure-commission-elc>

**FLORIDA**

Current YES State

State Agency’s Page:

<http://www.fldoe.org/schools/higher-ed>

**GEORGIA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://gnpec.org/>

See State Restrictions on policy page

See State Restrictions on policy page

No physical presence triggers

Internships are trigger; currently authorized

See State Restrictions on policy page

Students who wish to file a complaint should contact the Office of Financial and Academic Affairs for Higher Education for specific instructions: 860-947-1822

Complaints must be in writing and signed by the person making the complaint. Mail to: John W. Collette Resource Center; 35 Commerce Way; Dover, DE 19904

To file a complaint: <http://osse.dc.gov/service/public-complaints>

To file a complaint please email [cieinfo@fldoe.org](mailto:cieinfo@fldoe.org) with your name, contact information, school information, attendance dates and a full description of the problem

Students are encouraged to resolve the

issue through their institution’s formal

grievance procedures. Visit <http://gnpec.org/consumer-resources/>

if resolution cannot be reached

**HAWAII**

Current YES State

-Member of SARA

State Agency’s Page

<http://cca.hawaii.gov/hpeap/>

**IDAHO**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.boardofed.idaho.gov/>

**ILLINOIS**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.ibhe.org/default.htm>

**INDIANA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.in.gov/che/>

**IOWA**

Current YES State

-Member of SARA

State Agency’s Page:

<https://www.iowacollegeaid.gov/>

No physical presence triggers

No physical presence triggers

No physical presence triggers

No physical presence triggers

No physical presence triggers

To file a complaint: <http://cca.hawaii.gov/hpeap/student-complaint-process/>

Students who wish to file a complaint should contact the State Coordinator for Private Colleges and Proprietary Schools for specific instructions: 208-334-2270

Students who wish to file a complaint should contact the Institutional Complaint Hotline: 217-557-7359 or by email at [info@ibhe.org](mailto:info@ibhe.org)

To file a complaint:

<http://www.in.gov/che/2744.htm>

To file a complaint:

<https://www.iowacollegeaid.gov/content/constituent-request-review>

**KANSAS**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.kansasregents.org/>

**KENTUCKY**

Current YES State

-Member of SARA

State Agency’s Page:

<http://cpe.ky.gov>

**LOUISIANA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://regents.state.la.us/>

**MAINE**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.maine.gov/doe/highered/>

**MARYLAND**

Current YES State

-Member of SARA

State Agency’s Page: <http://mhec.maryland.gov/Pages/default.aspx>

No physical presence triggers

No physical presence triggers

No physical presence triggers

No physical presence triggers

See State Restrictions on policy page

To file a complaint: <http://www.kansasregents.org/students/university_student_complaints>

To file a complaint: Please send an email to [cpeconsumercomplaint@ky.gov](mailto:cpeconsumercomplaint@ky.gov). Include contact information, institution information and problem with supporting documentation

Students who wish to file a complaint should contact the Consumer Affairs Division of the Louisiana Attorney General’s Office: 225-326-6200

Complaints must be in writing and signed by the person making the complaint. Mail to: Maine Department of Higher Education; Augusta, Maine, 04333

To file a complaint, please visit <http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx>

**MASSACHUSETTS**

Current NO State

State Agency’s Page:

<http://www.mass.edu/>

**MICHIGAN**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.michigan.gov/>

**MINNESOTA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.ohe.state.mn.us/>

**MISSISSIPPI**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.mississippi.edu/mcca/>

**MISSOURI**

Current YES State

-Member of SARA

State Agency’s Page:

<http://dhe.mo.gov/>

Internship and advertising triggers

No physical presence triggers

See State Restrictions on policy page

No physical presence triggers

See State Restrictions on policy page

To file a complaint:

<http://www.mass.edu/forstufam/complaints/complaints.asp>

Complaints must be in writing and signed by the person making the complaint. Mail to: Office of the Attorney General, Consumer Protection Division, P.O. Box 30213, Lansing, MI 48909-7713

To file a complaint:

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

To file a complaint:

<http://www.mississippi.edu/mcca>

Complainants must first call the MDHE at

573-526-1577 to indicate their desire to file a complaint

**MONTANA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.mus.edu/>

**NEBRASKA**

Current YES State

-Member of SARA

State Agency’s Page:

<https://ccpe.nebraska.gov/>

**NEVADA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.cpe.state.nv.us/>

**NEW HAMPSHIRE**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.education.nh.gov/highered/colleges/index.htm>

**NEW JERSEY**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.state.nj.us/highereducation/>

No physical presence triggers

See State Restrictions on policy page

See State Restrictions on policy page

No physical presence triggers

No physical presence triggers

To file a complaint:

<http://www.mus.edu/MUS-statement-of-complaint-process.asp>

To file a complaint:

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

To file a complaint:

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

To file a complaint:

<http://www.education.nh.gov/highered/compliance-allegation.htm>

Complaints must be in writing and signed by the person making the complaint. Mail to: Consumer Service Center, P.O. Box 45025, Newark, NJ 07101. If you have any questions, call: 973-504-6200

**NEW MEXICO**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.hed.state.nm.us/>

**NEW YORK**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.nysed.gov/>

**NORTH CAROLINA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.ncseaa.edu/>

**NORTH DAKOTA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.ndus.edu/>

**OHIO**

Current YES State

-Member of SARA

State Agency’s Page:

<https://www.ohiohighered.org/>

No physical presence triggers

See State Restrictions on policy page

No physical presence triggers

No physical presence triggers

See State Restrictions on policy page

To file a complaint: <http://www.hed.state.nm.us/institutions/complaints.aspx>

To file a complaint:

Please contact Owen Donavan via email at the New York State Agency department [IHEauthorize@nysed.gov](mailto:IHEauthorize@nysed.gov)

Send complaint to Terrence Scarborough

Director of SARA-NC

North Carolina State Education Assistance Authority, P.O. Box 14103, Research Triangle Park, NC 27709

Complaints are currently filed with the North Dakota Department of Career and Technical Education. Please call CTE at 701-328-2678 for more information

The State Portal Agency does not resolve student complaints. Students are encouraged to resolve their issue through their institution’s formal grievance procedures. For more information, please call: 614-387-1215

**OKLAHOMA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.okhighered.org/>

**OREGON**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.oregon.gov/HigherEd/Pages/index.aspx>

**PENNSYLVANIA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.education.pa.gov/POSTSECONDARY-ADULT/Pages/default.aspx#tab-1>

**PUERTO RICO**

Potential Territory

Territory Agency’s Page:

<http://www.ce.pr.gov/>

**RHODE ISLAND**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.ribghe.org/>

No physical presence triggers

No physical presence triggers

No physical presence triggers

Internship and adjunct triggers

See State Restrictions on policy page

If a student has exhausted the process for review and appeal at the institution and believes the complaint is unresolved, please call 405-225-9100 for more information

<http://www.oregon.gov/highered/institutions-programs/private/Documents/ODA/ODA-Student-Complaint-Form.pdf>

To file a complaint:

<http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx#tab-1>

Students wishing to file a complaint should email Carmen Barrios at [cbarrios@ce.pr.gov](mailto:cbarrios@ce.pr.gov)

To file a complaint:

<http://www.ribghe.org/students.htm>

**SOUTH CAROLINA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.che.sc.gov/>

**SOUTH DAKOTA**

Current YES State

-Member of SARA

State Agency’s Page:

<https://www.sdbor.edu/Pages/default.aspx>

**TENNESSEE**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.tn.gov/thec/>

**TEXAS**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.thecb.state.tx.us/>

**UTAH**

Current YES State

-Member of SARA

State Agency’s Page: <http://www.consumerprotection.utah.gov/>

No physical presence triggers

See State Restrictions on policy page

See State Restrictions on policy page

See State Restrictions on policy page

See State Restrictions on policy page

Please resolve the issue through ATU’s formal grievance procedures. Visit <http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf> if issue is unresolved

To file a complaint:

<https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx>

To file a complaint: <https://www.tn.gov/thec/topic/transcript-requests-and-institution-complaints>

To file a complaint: <http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9>

To file a complaint:

<http://consumerprotection.utah.gov/complaints/index.html>

**VERMONT**

Current YES State

-Member of SARA

State Agency’s Page:

<http://education.vermont.gov/index.php>

**VIRGINIA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.schev.edu/>

**WASHINGTON**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.wsac.wa.gov/>

**WEST VIRGINIA**

Current YES State

-Member of SARA

State Agency’s Page:

<http://www.wvhepc.com/>

**WISCONSIN**

Current YES State

-Member of SARA

State Agency’s Page:

<http://heab.wi.gov/dlab/>

No physical presence triggers

No physical presence triggers

No physical presence triggers

No physical presence triggers

No physical presence triggers

It is requested the student work directly with the institution first to solve the complaint. If unresolved, send complaints to: VT Department of Education, 120 State St, Montpelier, VT 05620-2501

To file a complaint:

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

For information please contact the Washington Student Achievement Council at 360-753-7800

Students are encouraged to resolve the issue through their institution’s formal grievance procedures. Visit <http://www.wvhepc.com/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf> if unresolved

To file a complaint please fill out the complaint form found here: [http://heab.wi.gov/dlab/students.html#](http://heab.wi.gov/dlab/students.html)

and mail it to 431 Charmany Dr. #102, Madison, WI 53719

**WYOMING**

Current YES State

-Member of SARA

State Agency’s Page:

<http://edu.wyoming.gov/>

No physical presence triggers

It is requested the student resolve the issue through their institution’s formal grievance procedures. The complainant may also contact the WY Department of Education at: 307-777-6210