

# VIRTUAL HEALTH MEMBER REGISTRATION



MEMBER REGISTRATION | JUNE 14, 2019

## MyVirtualHealth.com

- Members will sign up for Virtual Health through My Blueprint.
- If they do not have a My Blueprint account, they will sign up for MBP first, then Virtual Health.
- If they already have an account they just need to log in to activate their Virtual Health account.

The screenshot shows the MyVirtualHealth.com website. At the top left is a 'Menu' icon. The main header features the text 'VIRTUALHEALTH' in large, bold, white and yellow letters, with a blue cross icon to the left. Below this, a hand holds a smartphone displaying a doctor's video call. Text below the header states: 'Virtual Health is an inexpensive alternative to the emergency room or urgent care center.' and 'Virtual Health can save you time and money when you need a healthcare alternative for nonemergency conditions and can't see your doctor right away. Doctors are available anytime, day or night, even on weekends and holidays.'

*How it works*

- 1. Register for My Blueprint**  
Register for our secure member portal for quick access to virtual health services, claims information and more.
- 2. Activate your account**  
If you are already registered for our member portal, just log in and sign up online. Activating is free.
- 3. Choose a doctor**  
Choose from a large network of board-certified doctors and licensed therapists.
- 4. Resolve your issue**  
Receive care when you need it.

*Member sign in*

Username

Password

[Sign in](#) [Register](#)

# Registration process overview

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## Registration via *My Blueprint*

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After the member has created their *My Blueprint* account we will deliver their demographic information to MDLive. It will be a seamless transition to MDLive site and only require username and password.

Our goal is to get members registered before the need the service!



## Registration for MDLIVE

Once members are logged in to My Blueprint they will be automatically be sent to the MDLIVE page. We will pass all information available to prepopulate the profile section.

Any additional required fields will need to be completed before continuing.

MDLIVE



Home Activate Now FAQs Contact Us Sign In

### Complete Profile

Let's start by updating your MDLIVE account.

*First Name:	<input type="text" value="Test"/>	*Last Name:	<input type="text" value="ARBCBS"/>
*E-mail:	<input type="text" value="E-mail"/>	*Confirm E-mail:	<input type="text" value="Confirm E-mail"/>
*Username:	<input type="text" value="Username"/>	<b>User ID Guidelines</b> <ul style="list-style-type: none"><li>✓ Must be at least 6 characters in length</li><li>✓ Must contain at least one letter</li><li>✓ Cannot include special character (&amp;, %, ', etc)</li></ul>	
*Password:	<input type="text" value="Password"/>	<b>Password Guidelines</b> <ul style="list-style-type: none"><li>✓ Must be different from your Username</li><li>✓ Must be between 8 to 15 characters</li><li>✓ Must contain at least one letter</li><li>✓ Not more than 2 repeating character</li><li>✓ Special characters OK (&amp;%, %, ', etc.)</li><li>✓ Recommended to use upper case character</li></ul>	
*Confirm Password:	<input type="text" value="Confirm Password"/>	Work Phone:	<input type="text" value="Work Phone"/>
*Home Phone:	<input type="text" value="Home Phone"/>	Address: (line 2)	<input type="text" value="Address (line 2)"/>
*Home Address:	<input type="text" value="Home Address"/>	*State:	<input type="text" value="Select a State"/>
*City:	<input type="text" value="City"/>	*Gender:	<input type="text" value="Female"/>
*Zip:	<input type="text" value="Zip"/>		
*Date of Birth:	<input type="text" value="03/23/1985"/>		

Yes! Keep me informed of the latest treatment and prevention tips from MDLIVE board-certified doctors.

CONTINUE

## Registration for MDLIVE

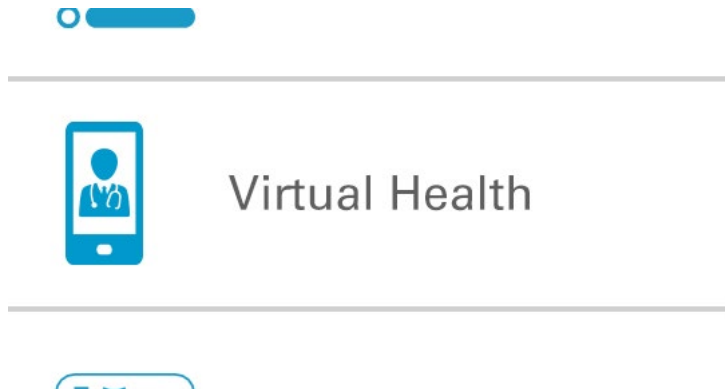
The member will then be asked to establish their security questions and answers.

The screenshot shows the MDLIVE website's security settings page. At the top, there is a navigation bar with the MDLIVE logo on the left and the Health Advantage logo on the right, which includes the text "An Independent Licensee of the Blue Cross and Blue Shield Association". Below the navigation bar, the page title "Security Settings" is displayed in red. The main content area contains the instruction "Please select 2 security questions and answers." followed by two sets of input fields. The first set is for "Security Question #1" with a dropdown menu showing "Select a Question" and an "Answer" field. The second set is for "Security Question #2" with a dropdown menu showing "What year did you graduate from high school (format: YYYY)?" and an "Answer" field containing the text "john". Below the input fields, there is a small text note: "If you forget your password we will ask one of these questions for the answer." At the bottom of the form, there are two red buttons: "BACK" on the left and "CONTINUE" on the right. The footer of the page contains the MDLIVE logo, copyright information for 2019 MDLIVE Inc. and MDLIVE Medical Group, PA, and links for "Privacy Policy", "Terms of Use", "Disclaimers", and "Notice of Non-Discrimination".

# Registration process overview

## My Blueprint Mobile

Members who have virtual health will see this button on the home page menu of the mobile app.



Once it's selected they will go to the responsive page in *My Blueprint* and sign up for Virtual Health.



### Virtual Health

**Virtual Health is an inexpensive alternative to the emergency room or urgent care center.**

Virtual Health can save you time and money when you need a healthcare alternative for nonemergency conditions and can't see your doctor right away. Doctors are available anytime, day or night, even on weekends and holidays.

[Sign up](#)

**Disclaimer:** We are not responsible for the content or operation of the MDLIVE website.

[Complete linking disclaimer](#)



Help us by answering three questions.  
[Take the survey](#)