## **Arkansas Tech University**

Office of Facilities Management

## Standard Operating Procedure (SOP) Format

SOP No.:	AS0001	Revision:	0
Department:	Administrative Support	Date:	11/14/16
Dept. Head Approval:	Sandra Tritt		
Director Approval:	Brian Lase	<sup>ረ</sup> ኅ	
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## 1. Title Block:

- 1.1. Write a title that defines the purpose of the SOP.
- 1.2. Assign an SOP number
  - 1.2.1. The first 2 Digits are alpha characters that should reflect the division issuing the SOP.
  - 1.2.2. The last 4 digits are numeric in sequential order for the number of SOP's issued by that division.
- 1.3. Assign the revision number. Start with revision number zero for the first approved issue of the SOP.
- 1.4. Assign the department issuing the SOP.
- 1.5. Enter the date the SOP was issued or revised.
- 1.6. Have the Division Head sign and approve the SOP.
- 1.7. Have the Facilities Management Director sign and approve the SOP.
- 2. **Table of Contents:** For longer SOPs provide a table of contents to allow readers to focus on a specific section of the SOP. Not all SOPs will require a table of contents.
- 3. **Numbering Format:** Use a numbering format outlining each section so the reader can easily follow each step (i.e. 1, 1.A.1., etc.).
- 4. **Purpose:** State the purpose of the SOP including the specific audience in one or two sentences. Include information about process and regulatory standards, and both desirable and undesirable consequences.
- 5. **Scope:** Write a scope statement that tells what related subjects the SOP does and does not cover if there any chances someone will be confused and make a mistake. Use scope statements for two reasons: to focus your attention as a writer and to clarify things for a reader.
- 6. **Responsibility:** Identify the personnel/departments that have the responsibility to follow the SOP (i.e. Locksmith, Foreman, etc.)
- 7. **Definitions:** Define any terms or acronyms the potential reader may not be familiar with.
- 8. **Health and Safety:** List any pertinent health and safety concerns or remind the reader to refer to the health and safety manual.

- 9. **Procedure:** List and explain the process steps in sequential order. Provide a detailed explanation if required. For time sensitive issues, ensure the specified dates and times are clearly defined.
- 10. **Reference Section:** List any reference materials or manuals that may be required or were used to develop the procedure here.