



ARKANSAS TECH  
UNIVERSITY

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## Program Learning Outcomes

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<i>College/School</i>	Ozark
<i>Department</i>	Human Services
<i>Program</i>	Human Services
<i>Link to Program Home</i>	<a href="https://www.atu.edu/ozark/academics/p-human.php">https://www.atu.edu/ozark/academics/p-human.php</a>

Upon completion of the Associate of Applied Science degree in Human Services, a graduate will be able to:

- Provide generic therapeutic, supportive and preventive services for people with emotional, developmental, social or physical problems in a variety of social or human service settings.
- Demonstrate knowledge of social and human services delivery systems and their role within the local, state and national community.
- Identify and link clients with resources and services provided by local human service agencies.
- Apply systematic procedures to identify problems.
- Provide basic individual and group counseling techniques to address identified problems.
- Develop a greater self understanding and self reflection to enhance professional behavior, promote students abilities to make life affirming choices and to make effective decisions in the field.
- Serve as a client advocate, facilitating movement of clients through social service systems.
- Maintain progress and case notes.
- Write objective and accurate reports.
- Listen actively to clients, colleagues and the community.
- Understand and respect cultural differences that affect behavior and beliefs.
- Understand and demonstrate strong ethical behavior and decision making consistent with the ethical guidelines and standards proposed by the National Organization for Human Service Education.