

### Arkansas Tech University

### OAIE - Annual Assessment Plan - 2020-21

July 30, 2021

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OAIE - Annual Assessment Plan - 2020-21

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# Office-AA-Assessment and Institutional Effectiveness

#### Internal Review

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#### Unit Mission

The Office of Assessment and Institutional Effectiveness (OAIE) facilitates the collaborative culture of assessment and continuous improvement of Arkansas Tech University's academic and administrative programs and services. By providing resources and technical expertise to assist in the systematic development, review, and collection of data, the OAIE guides the university in the reflective practices that lead to evidence-based decision making.

#### 1

#### **Unit Quarterly Assessment**

July-Sept 2020

The focus of this quarter's work was on HLC assurance argument preparation.

#### List one measurable learning outcome/goal for your unit

#### HLC Assurance Argument Edit and upload assurance argument and evidence files to the HLC system.

1.1.1List at least one activity of your unit to achieve the learning outcome/goal<br/>Edit Assurance ArgumentCoordinate the committee, editor, and university constituents to edit and review the<br/>document.

# 1.1.1.1 Describe how you measure the success of that activity (achievement of the outcome)

Meeting schedule Met

| DESCRIBE HOW<br>YOU MEASURE THE<br>SUCCESS OF THAT<br>ACTIVITY<br>(ACHIEVEMENT OF<br>THE OUTCOME) | Meetings held weekly to obtain feedback from constituents.                              |
|---|---|
| ENTER THE<br>RESULTS OF THE<br>DATA COLLECTED<br>HERE   | All weeks had meetings to coordinate reviewing the document and incorporating feedback. |

DID YOU MEET THE OUTCOME/GOAL? WHAT STEPS WILL YOUR UNIT TAKE TO IMPROVE SUCCESS NEXT QUARTER? IF IMPROVEMENT IS NOT NEEDED, THEN WHAT NEW OUTCOME/GOAL WILL YOUR UNIT FOCUS ON NEXT QUARTER?

DID YOU MEET THEWe met the goal, however, aligning the meeting attendees to the content beingOUTCOME/GOAL?<br/>WHAT STEPS WILLedited at each meeting would assure full coverage and efficient use of everyone'sYOUR UNIT TAKEtime.

1.1.2 List at least one activity of your unit to achieve the learning outcome/goal Review and update evidence documents

All evidence documents must be reviewed and updated, as necessary.

# 1.1.2.1 Describe how you measure the success of that activity (achievement of the outcome)

Evidence Review Met

| DESCRIBE HOW<br>YOU MEASURE THE<br>SUCCESS OF THAT<br>ACTIVITY<br>(ACHIEVEMENT OF<br>THE OUTCOME)  | All documents will be examined for accuracy and currency by the end of September.   |
|--|---|
| ENTER THE<br>RESULTS OF THE<br>DATA COLLECTED<br>HERE  | 100% of documents were reviewed and updated by 9/30/20. ** See Project<br>Attachment: "1 Evidence List 10.27.20.pdf" **                                   |
| DID YOU MEET THE<br>OUTCOME/GOAL?<br>WHAT STEPS WILL<br>YOUR UNIT TAKE<br>TO IMPROVE<br>SUCCESS NEXT<br>QUARTER? IF<br>IMPROVEMENT IS<br>NOT NEEDED,<br>THEN WHAT NEW<br>OUTCOME/GOAL<br>WILL YOUR UNIT<br>FOCUS ON NEXT<br>QUARTER? | Evidence documents were cataloged in a static spreadsheet. Future cataloging of this nature will be completed in Notion or a similar relational database. |

### 1.1.3 List at least one activity of your unit to achieve the learning outcome/goal Upload and Submit Assurance Argument

All evidence files and criteria narratives must be transferred into the HLC assurance system.

# 1.1.3.1 Describe how you measure the success of that activity (achievement of the outcome)

Successful upload Partially Met

| DESCRIBE HOW<br>YOU MEASURE THE<br>SUCCESS OF THAT<br>ACTIVITY<br>(ACHIEVEMENT OF<br>THE OUTCOME)  | The entire narrative and all evidence files will be uploaded and linked within the system by the ATU Steering Committee self-imposed deadline of September 30. |
|--|--|
| ENTER THE<br>RESULTS OF THE<br>DATA COLLECTED<br>HERE  | Some, but not all, edits and evidence files were complete/uploaded and linked by the self-imposed deadline of 9/30.  |
| DID YOU MEET THE<br>OUTCOME/GOAL?<br>WHAT STEPS WILL<br>YOUR UNIT TAKE<br>TO IMPROVE<br>SUCCESS NEXT<br>QUARTER? IF<br>IMPROVEMENT IS<br>NOT NEEDED,<br>THEN WHAT NEW<br>OUTCOME/GOAL<br>WILL YOUR UNIT<br>FOCUS ON NEXT<br>QUARTER? | Although we didn't meet the self-imposed deadline, we are on target for meeting the HLC-imposed deadline of October 12.  |

#### 2 Unit Quarterly Assessment

#### Oct-Dec 2020

The focus of this quarter's work was on HLC reaffirmation preparation and visit.



#### List one measurable learning outcome/goal for your unit

Successful HLC Reaffirmation Visit Preparation

The year 10 ATU reaffirmation visit is scheduled for November 9-10, 2020.

2.1.1 **List at least one activity of your unit to achieve the learning outcome/goal** Upload and Submit Assurance Argument Successful Upload

| <b>Outco</b><br>The er   | <b>ibe how you measure the success of that activity (achievement of the me)</b><br>ntire narrative and all evidence files will be uploaded and linked within the system<br>ATU imposed deadline of September 30. Met |
|--|--|
| DESCRIBE HOW<br>YOU MEASURE THE<br>SUCCESS OF THAT<br>ACTIVITY<br>(ACHIEVEMENT OF<br>THE OUTCOME)  | The entire narrative and all evidence files will be uploaded and linked within the system by the HLC-imposed deadline of October 12, 2020.   |
| ENTER THE<br>RESULTS OF THE<br>DATA COLLECTED<br>HERE  | Submission was made at 11:30am on October 12, 2020.  |
| DID YOU MEET THE<br>OUTCOME/GOAL?<br>WHAT STEPS WILL<br>YOUR UNIT TAKE<br>TO IMPROVE<br>SUCCESS NEXT<br>QUARTER? IF<br>IMPROVEMENT IS<br>NOT NEEDED,<br>THEN WHAT NEW<br>OUTCOME/GOAL<br>WILL YOUR UNIT<br>FOCUS ON NEXT<br>QUARTER? | This goal was met. No further action necessary.  |

2.1.2 List at least one activity of your unit to achieve the learning outcome/goal Institution Preparation for Visit Prep sessions

### 2.1.2.1 Describe how you measure the success of that activity (achievement of the outcome)

Provided criteria training institutionally for all constituents. Met

DESCRIBE HOW Multiple training sessions will be provided to all departments and campuses YOU MEASURE THE SUCCESS OF THAT ACTIVITY (ACHIEVEMENT OF THE OUTCOME)

ENTER THEWe provided virtual sessions to orient all university constituents to the accreditationRESULTS OF THE<br/>DATA COLLECTEDprocess, expectations of a review visit, and questions they may be asked.HERE

DID YOU MEET THE Goal met; no further action needed.

OUTCOME/GOAL? WHAT STEPS WILL YOUR UNIT TAKE TO IMPROVE SUCCESS NEXT QUARTER? IF IMPROVEMENT IS NOT NEEDED, THEN WHAT NEW OUTCOME/GOAL WILL YOUR UNIT FOCUS ON NEXT QUARTER?

2.1.3 List at least one activity of your unit to achieve the learning outcome/goal Visit Logistics Preparation for visit schedule

## 2.1.3.1 Describe how you measure the success of that activity (achievement of the outcome)

Coordination of schedules between peer reviewers and the institution. Met

| DESCRIBE HOW  | Schedules will be developed including WebEx meeting links, OIS support, and   |
|---|---|
| YOU MEASURE THE<br>SUCCESS OF THAT<br>ACTIVITY<br>(ACHIEVEMENT OF<br>THE OUTCOME)                                   | appropriate attendees invited by November 2.  |
| ENTER THE<br>RESULTS OF THE<br>DATA COLLECTED<br>HERE   | All schedules were completed and sent to constituents by November 2, 2020.<br>Registrations for open forums were available to campus constituents via OneTech<br>by November 2. |
| DID YOU MEET THE<br>OUTCOME/GOAL?<br>WHAT STEPS WILL<br>YOUR UNIT TAKE<br>TO IMPROVE<br>SUCCESS NEXT<br>QUARTER? IF | Goal met; no further action needed.   |

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IMPROVEMENT IS NOT NEEDED, THEN WHAT NEW OUTCOME/GOAL WILL YOUR UNIT FOCUS ON NEXT QUARTER?

### 3

#### Unit Quarterly Assessment

Jan-Mar 2021

Activities of the OAIE this quarter include the creation of a plan for institutional assessment and an update to the process for student learning outcomes assessment.

 3.1 List one measurable learning outcome/goal for your unit Create assessment plan to address HLC response to visit. The OAIE will create an institutional assessment plan in response to the HLC assessment monitoring notification.

### 3.1.1 List at least one activity of your unit to achieve the learning outcome/goal Institutional Assessment Plan Report An assessment plan report detailing annual assessment, program review, accreditation, and

academic support assessment processes and annual institutional reporting will be created to address HLC concerns about assessment practices at ATU.

# 3.1.1.1 Describe how you measure the success of that activity (achievement of the outcome)

Assessment Plan report Met

| DESCRIBE HOW<br>YOU MEASURE THE<br>SUCCESS OF THAT<br>ACTIVITY<br>(ACHIEVEMENT OF<br>THE OUTCOME) | The assessment plan report will be created by the end of the quarter.   |
|---|---|
| ENTER THE<br>RESULTS OF THE<br>DATA COLLECTED<br>HERE   | The assessment plan report was created and submitted to the VPAA by the end of the quarter. ** see Project Attachment "ATU Assessment Plan 2021.pdf" ** |
| DID YOU MEET THE<br>OUTCOME/GOAL?<br>WHAT STEPS WILL<br>YOUR UNIT TAKE                            | This goal was met. Next focus will be on completing the goals set within the assessment report.   |

TO IMPROVE SUCCESS NEXT QUARTER? IF IMPROVEMENT IS NOT NEEDED, THEN WHAT NEW OUTCOME/GOAL WILL YOUR UNIT FOCUS ON NEXT QUARTER?

### 3.2 List one measurable learning outcome/goal for your unit

Update annual assessment processes Updated processes will be drafted by the OAIE, approved by assessment committees, and initiated institutionally.

#### 3.2.1 List at least one activity of your unit to achieve the learning outcome/goal Student Learning Outcomes Process update The OAIE, in conjunction with the Student Learning Outcomes Committee (SLAC), will determine an updated process/cycle for student learning outcomes assessment to be initiated for the Spring 2021 semester.

### 3.2.1.1 Describe how you measure the success of that activity (achievement of the outcome)

The OAIE/SLAC will review and initiate an updated process/cycle for student learning outcomes assessment. Met

| DESCRIBE HOW<br>YOU MEASURE THE<br>SUCCESS OF THAT<br>ACTIVITY<br>(ACHIEVEMENT OF<br>THE OUTCOME)                                     | Process updated and initiated by March 31, 2021.   |
|---|--|
| ENTER THE<br>RESULTS OF THE<br>DATA COLLECTED<br>HERE   | Process was reviewed by the SLAC on 3/1/21 and communicated to academic programs thereafter. ** See Project Attachment SLAC_Minutes 3.10.21.pdf" |
| DID YOU MEET THE<br>OUTCOME/GOAL?<br>WHAT STEPS WILL<br>YOUR UNIT TAKE<br>TO IMPROVE<br>SUCCESS NEXT<br>QUARTER? IF<br>IMPROVEMENT IS | This goal was met. Next quarter focus will be on academic support assessment processes.  |

NOT NEEDED, THEN WHAT NEW OUTCOME/GOAL WILL YOUR UNIT FOCUS ON NEXT QUARTER?

#### 4 Unit Quarterly Assessment

Apr-Jun 2021

Activities of the OAIE this quarter include process updates for academic support outcomes assessment.

#### 4.1 List one measurable learning outcome/goal for your unit Update annual assessment processes

Updated processes will be drafted by the OAIE, approved by assessment committees, and initiated institutionally.

### 4.1.1 List at least one activity of your unit to achieve the learning outcome/goal Academic Support Outcomes Process update

The OAIE, in conjunction with the Institutional Effectiveness Assessment Committee (IEAC),

will determine an updated process/cycle for academic support assessment to be initiated on

July 1, 2021.

### 4.1.1.1 Describe how you measure the success of that activity (achievement of the outcome)

The OAIE & IEAC will approve and initiate updated process/cycle documents institutionally. Met

| DESCRIBE HOW<br>YOU MEASURE THE<br>SUCCESS OF THAT<br>ACTIVITY<br>(ACHIEVEMENT OF<br>THE OUTCOME) | Roll out of updated Annual Academic Support Outcomes Assessment quarterly process occurs in late June for initiation on July 1, 2021. |
|---|---|
| ENTER THE<br>RESULTS OF THE<br>DATA COLLECTED<br>HERE   | Process approved and rolled out for July 1 implementation.  |

DID YOU MEET THE OUTCOME/GOAL? WHAT STEPS WILL YOUR UNIT TAKE TO IMPROVE SUCCESS NEXT QUARTER? IF IMPROVEMENT IS NOT NEEDED, THEN WHAT NEW OUTCOME/GOAL WILL YOUR UNIT FOCUS ON NEXT QUARTER?

DID YOU MEET THEApril - the IEAC approved a quarterly update cycle for academic support assessmentOUTCOME/GOAL?<br/>WHAT STEPS WILLfollowing the fiscal year calendar. \*\* see Project Attachment: IE Committee minutesYOUR UNIT TAKE04.21.21.pdf \*\*TO IMPROVE<br/>SUIGESS NEVTMay - Updated Assessment Handbook, Weave tutorial published, OAIE website

updated. \*\*see doc "IE Committee minutes 06.23.21.pdf" June - Announcements published on OneTech and The Scoop; 2021-22 projects created in Weave. \*\* see doc "IE Committee minutes 07.21.21.pdf" July - planned email notification to staff; planned training for staff

#### Project Attachments (6)

| Attachments                         | File Size |
|-------------------------------------|-----------|
| 1 Evidence List 10.27.20.pdf        | 184KB     |
| 👃 ATU Assessment Plan 2021_full.pdf | 1004KB    |
| IE Committee minutes 04.21.21.pdf   | 104KB     |
| IE Committee minutes 05.19.21.pdf   | 103KB     |
| IE Committee minutes 06.23.21.pdf   | 138KB     |
| SLAC_Minutes 3.10.2021.pdf          | 283KB     |